

## App Terms of Use

1. The user acknowledges that the application is optimized for the following Internet browsers: Internet Explorer, Google Chrome, Mozilla, Firefox, and Safari; the operator of the application, ProCare, a.s., Einsteinova 23-25, 851 01 Bratislava, Company Registration Number 35 890 568, shall not bear responsibility for any incorrect functioning of the application or deficiencies when using other browsers.
2. The use of the application is possible only based on user registration through creating a user profile. The registration consists of creating a username and password.
3. When registering, it is necessary to enter an email address. Shortly after creating the user profile, a verification e-mail containing a link through which the user will confirm the registration will be sent to this e-mail address. The communication between the company ProCare, a.s., and the user shall be based on entering an existing and correct e-mail address by the user; the responsibility of the operator shall be excluded if the user specified a non-existent e-mail address, or the e-mail address entered by him is not correct.
4. The purpose of user profile registration is:
  - a) the subsequent linking of the created user profile with his existing profile in the Workflow information system if the user is already the client of ProCare, a.s.,
  - b) the preparation of the agreement for the provision of services and management in the provision of healthcare, including related documentation if the user is not yet a client of ProCare, a.s.
5. Following creating a user profile, it is necessary to confirm the registration via the link sent in the verification e-mail to the e-mail address entered upon registration. Registration is not complete until a confirmation of registration according to this point.
6. No later than 30 days after the registration confirmation date, it is necessary:
  - a) for a user registered in the application, who is already a client of ProCare, a.s., to link the profile created in the application with the existing profile in the Workflow information system;
  - b) for a new user registered in the application, who is not yet a client of ProCare, a.s., to enter into an agreement for the provision of services and management in the provision of healthcare with ProCare, a.s.
7. If the conditions referred to in point 6 above are not met within 30 days of confirmation of registration at the latest, the profile created in the application will be canceled without compensation and all data contained therein will be irreversibly deleted. Should it be a profile of a user who is already a client of ProCare, a.s., deleting a profile in the application does not affect the profile existing in the Workflow information system.
8. Call center of ProCare, a.s. shall contact the registered user of the application (the user who confirmed the registration according to point 5 above) to agree to the provision of services and management in the provision of healthcare.
9. Following linking the user profile of the registered user of the application with his profile in the Workflow information system, information from his profile in the Workflow information system, including health documentation, shall become available to the registered user in the application interface. The documents made available in this way are only informative. They are intended only for the private use of the registered user of the application and are not intended for official use.
10. The registered user of the application shall be solely responsible for the correctness and up-to-dateness of all information provided by him.
11. ProCare, a.s. shall bear no responsibility for unauthorized access to the user profile that occurred as a result of disclosure of login data to a third party, and shall bear no responsibility for the use of documents from the user profile when dealing with third parties.
12. ProCare, a.s. shall not be responsible for any direct or indirect damages or other injuries (e.g. actual damage, lost profit, reputational damage, etc.) caused in connection with the use of the application, or the information published therein, especially due to the computer viruses and other malfunctions of hardware and software concerning the access to the application, the use of the information contained in the application or obtained through the application, the

technical malfunctions of the application, loss of data or claims of third parties in connection with the use of the application.

13. The provisions of points 11 and 12 do not apply if unauthorized access has demonstrably occurred as a result of insufficient application security, or if the technical and organizational measures to protect data in the application taken by ProCare, a.s. were not sufficient. Liability for damage shall be governed by the provisions of the relevant generally binding legal regulations of the Slovak Republic.
14. By entering the application, the user, irrespective of registration, agrees to these Terms of Use in full and undertakes to comply with them.
15. If any of the provisions of the Terms of Use does not comply with, or is contrary to, generally binding legal regulations, the validity of the other provisions shall not be affected.
16. ProCare, a.s. reserves the right to amend and supplement the Terms of Use anytime; amendments and supplements shall become valid and effective upon the publication at [www.procare.sk](http://www.procare.sk) or in the application interface, whichever comes first.